

BHP132 - Potlako+ - Bug #5109

MISSED CALL LOG

21/01/2021 11:57 - Itumeleng Mosweu

Status:	Closed	Start date:	21/01/2021
Priority:	Normal	Due date:	
Assignee:	Thato Kgamaetsile	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
<p>Between the clinician call and enrolling the patients, we sometimes have patients we can't reach, but we can't log the call attempts. currently, missed call form can be accessed in the PRN forms when the patient has already enrolled. (Tumi, please check this to help me confirm. i checked with some patients and the link was for the sms and death form only). there are participants that we reach, but they are unable to talk at the moment for various reasons. we also need to capture this, as it affects timelines.</p>			

History

#1 - 21/01/2021 12:03 - Itumeleng Mosweu

SUGGESTION: we can have a form called PATIENT AVAILABILITY

Question:

Is the potential participant available to talk?

*Yes, can talk now (proceed to visit)

*No, Unable to talk (reasons: (At work), (Family responsibilities e.g household chores, attending a baby), (OTHER, specify))

*Missed call (this should trigger the existing MISSED CALL form). The date entered on the missed call form, should be used to make a pop-up reminder for the PN to call ppt.

There should be a required field for "scheduled time for repeat call, and a pop-up message to remind the PN to call the ppt.

#2 - 01/02/2021 08:15 - Ame Diphoko

- Assignee set to Ame Diphoko

#3 - 01/02/2021 08:15 - Ame Diphoko

- Assignee changed from Ame Diphoko to Thato Kgamaetsile

#4 - 05/02/2021 14:06 - Thato Kgamaetsile

- Status changed from New to Resolved

#5 - 24/03/2021 15:01 - Anna Mayondi

- Status changed from Resolved to Closed